



# Risk Odyssey 2010



“Risk Management –  
managing uncertainty, creating sustainable value”

**Thursday 6 May 2010**

**National Wine Centre of Australia  
Adelaide, South Australia**

**Hickinbotham Hall**

It is with great pleasure that the SA/NT Chapter brings you their Annual Risk Odyssey Conference for 2010; with the theme of “**Risk Management – managing uncertainty, creating sustainable value**”.

Risk Odyssey 2010 provides an excellent networking opportunity for risk professionals and managers striving to implement risk management programs and facilitate the exchange of ideas and information with a diverse range of keynote speakers.

Key issues that will be addressed around this theme include:

- Realising opportunity
- Making your business un-sustainable
- Risk management for performance improvement
- Leadership through uncertain times
- Risk management and decision making

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# CONFERENCE MODERATOR



**Susy Daw, GAICD, FGLF (03)**  
**MQM Business Consultants**

Susy is a risk management consultant with her own business, MQM Business Consultants. She has fourteen years experience in risk and strategic consulting for the public and private sector.

With a background in clinical and management roles in Healthcare, Susy's consulting work originally consisted of all health-based risk management contracts. While still taking on strategic health consultancies she has extensive experience in major events, sport and recreation, finance and banking, Government and Local Government, tertiary education, real estate; transport and the building industry.

Susy is a professional conference moderator and a guest speaker on a variety of topics. She sees her main skills as people based and after working in such a variety of industries, she views herself and her work in a strategic and facilitating role bringing together the notion of 'risk and opportunity'

# KEYNOTE PRESENTERS



**Dr Andries Terblanche**  
**Chair of Financial Services**  
**KPMG Australia**

In 2006 Andries was honoured by KPMG's International Office as one of the firm's top ten global partners, and the Washington-based National Historical Society inducted him as a "Who's Who of International Business Professionals" in 2007.

He recently received the University of Pretoria's Laureate Alumni Award, and last year the World Economic Forum invited him to serve on its Global Risk Network.

Andries is, under the auspices of the World Economic Forum, a co-author of The Australia Report 2010 – a report that discusses our country's major risks and opportunities for the next decade.

**Terry Wright**  
**Vic DTF Commercial**



Terry has worked in government in Australia for over 40 years. Since the early 90s he has been at the forefront of government innovation and was instrumental in the development and implementation of the Victorian Government's *Government Online* and *eGovernment* policies.

"Since 2003 in both the Department's of Premier & Cabinet and Treasury & Finance, Terry has been at the centre of the Victorian Government's annual budget processes. His observations have led to the development of the Investment Management Standard ([www.dtf.vic.gov.au/investmentmanagement](http://www.dtf.vic.gov.au/investmentmanagement)) that is changing the way that investments are shaped and investment decisions are made across the Victorian Government.


Terry has a background in software metrics and the founder of the International Software Benchmarking Standards Group ([www.isbsg.org](http://www.isbsg.org)), serving as President from 1996 until 2005."

**Robyn McLeod**  
**Commissioner for Water Security,**  
**Office for Water Security, Government of South Australia**



Robyn McLeod is South Australia's first full-time Commissioner for Water Security. Since her appointment in November 2008, Robyn has successfully developed and launched Water for Good – a plan to ensure South Australia's water future to 2050. With an extensive background in water management and public policy, Robyn's previous roles include Director of KPMG's National Water Group, Water Industry Advisor to the Government of Tasmania and Lead Advisor to the Western Australian Department of Water in water institutional and regulatory reform. Robyn also managed an extensive water investment portfolio for the Victorian Government including the corporatisation of the Snowy Hydro scheme, and other major projects including the Wimmera Mallee Pipeline.

# CONFERENCE PROGRAM

<p>8:30 - 9:00am</p> <p>9:00 - 9:10am</p> <p>9:15 - 9:50am</p> <p>9:50 - 10:30am</p> <p>10:35 - 10:55am</p> <p>11:00 - 11:35am</p> <p>11:40 - 12:20pm</p>	<p><b>Registration and coffee</b></p> <p><b>Welcome Address</b> <i>Peter Brass</i> <i>Finance Director, RMIA</i></p> <p><b>Keynote Address</b> <b>"Australian Risk Landscape"</b></p> <ul style="list-style-type: none"> <li>• Threats;</li> <li>• Opportunities</li> </ul> <p><i>Dr Andries Terblanche</i> <i>Chair of Finance Services,</i> <i>KPMG Australia</i></p> <p><b>Keynote Address</b> <b>How will history judge Australia's risk management industry</b></p> <p>This session will question the value that Australia's risk management industry is providing to Australian society.</p> <ul style="list-style-type: none"> <li>• Are we able to make better investments than before?</li> <li>• Is "fear" the weapon of choice of the risk management industry?</li> <li>• Has compliance come at the cost of common sense?</li> <li>• How will the risk management industry contribute to the challenges now facing Australia and the world?</li> </ul> <p><i>Tery Wright,</i> <i>Strategist,</i> <i>Victorian Department of Treasury &amp; Finance (Commercial)</i></p> <p><b>Morning Tea</b></p> <p><b>Turning risks into opportunities.</b></p> <ul style="list-style-type: none"> <li>• Illustrate how climate change is dramatically altering the business context and the flow though impacts of risk management for government</li> <li>• Climate change adaptation/mitigation and links to state wide risk and government objectives</li> <li>• Adaptation and mitigation—the opportunities for SA government departments</li> <li>• Benefits of taking a state wide strategic risk management approach</li> </ul> <p><i>Dan Atkins</i> <i>Managing Director,</i> <i>Shaper Group</i></p> <p><b>"Managing Brand and Reputation Risk in the current global environment"</b></p> <ul style="list-style-type: none"> <li>• Understanding and quantifying the value of brand and reputation for an organisation</li> <li>• Identifying risk factors that can impact on brand value</li> <li>• Risk mitigation strategies that can protect your brand</li> </ul> <p><i>Jason Disborough,</i> <i>Chief Commercial Officer,</i> <i>Aon Risk Services</i></p>	<p>12:25 - 1.25pm</p> <p>1:30 - 2:05pm</p> <p>2:10 - 2:45pm</p> <p>2:50 - 3:05pm</p> <p>3:10 - 3:45pm</p> <p>3.50 - 4.25pm</p> <p>4:30 - 4:40pm</p> <p>4:45 - 6:30pm</p>	<p><b>Lunch</b></p> <p><b>Supported by</b></p>  <p>Staffing   Professionals   Executive   HR Solutions   Inhouse Services</p> <p><b>"Expect the unexpected—the All Hazards approach"</b></p> <ul style="list-style-type: none"> <li>• The Gippsland experience</li> <li>• How community culture influences outcomes</li> <li>• Adversity—the birthplace of innovation</li> </ul> <p><i>Doug Caulfield, OAM, RFD*, Adv Dip Public Safety (EM)</i> <i>Emergency Management Coordinator,</i> <i>Gippsland Region, DHS</i></p> <p><b>ICT The Changing Threat—Realising Opportunity and Understanding Risk</b></p> <ul style="list-style-type: none"> <li>• Where is ICT</li> <li>• The threat landscape</li> <li>• How can risk be managed?</li> <li>• The global management of ICT risk</li> </ul> <p><i>Peter Fowler CISM</i> <i>Director Security and Risk Assurance</i> <i>Office of the Chief Information Officer</i></p> <p><b>Afternoon Tea</b></p> <p><b>Keynote Address</b> <b>Water for Good—A Plan to Ensure South Australia's Water Future to 2050</b></p> <ul style="list-style-type: none"> <li>• Minimising risk through diversity</li> <li>• Role of adaptive management in minimising risk</li> </ul> <p><i>Robyn McLeod</i> <i>Commissioner for Water Security,</i> <i>Government of South Australia</i></p> <p><b>Travel &amp; Retrieval</b> "Getting them out, getting them home – rescuing Australians from overseas emergencies"</p> <ul style="list-style-type: none"> <li>• What to expect from third party providers.</li> <li>• How to ensure internal crisis management systems are adequate to lead the response.</li> <li>• Managing the expectations of affected staff</li> <li>• Case studies: Mumbai Terrorist Attack, Bangkok Civil Unrest, Philippines illegal detention, Chile Earthquake.</li> </ul> <p><i>Anthony Moorhouse</i> <i>Managing Director</i> <i>Dynamiq</i></p> <p><b>Summation &amp; Close</b> <i>Susy Daw</i> <i>MQM Business Consultants</i></p> <p><b>Happy Hour</b></p> <p>Join other delegates after the Conference sessions for a well earned drink and nibbles and further networking opportunities.</p>
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#### **CAR PARKING**

As there is limited on-site parking available RMIA recommend you source other means of transport to the Conference. All day parking is available off Hackney Road after the first Parking Bay and charges will apply.

Please note meter parking only, **coins** will be required as payment.

#### **DRESS STANDARDS**

*Conference Sessions* – Smart Casual

*Happy Hour* – Smart Casual

#### **REGISTRATION FEES**

**Registration fees** are inclusive of GST and include attendance at all Conference sessions, morning and afternoon teas, lunch, attendance at Happy Hour, and Conference materials

#### **CANCELLATION POLICY**

Registration cancellations must be sent in writing, either mailed, faxed or emailed, to RMIA, Events Administration.

Registration cancellations received up to 30 days prior to the Conference receive a full refund, less a \$75 handling fee.

Registration cancellations received less than 30 days and up to seven days prior to the Conference will receive a 50% refund.

No refunds will be given for registration cancellations received within seven days of the Conference, however a substitute delegate may be nominated.

#### **CONFERENCE VENUE**

The National Wine Centre of Australia,  
Corner of Botanic and Hackney Roads,  
Adelaide SA 5000  
Phone: +61 8 8303 3355  
Fax: +61 8 8303 7444

Hickinbotham Hall.

#### **LIABILITY / INSURANCE**

In the event of industrial disruptions, war, terrorism, or natural disasters, the Risk Management Institution of Australasia, the Organising Committee cannot accept responsibility for any financial or other losses incurred by the delegates.

Nor can the Risk Management Institution of Australasia, the Organising Committee take responsibility for injury or damage to persons or property occurring during the Conference. Insurance is the responsibility of the individual delegates.

#### **PRIVACY AND SPAM STATEMENT**

Your name, organisation and country/state of origin may be published on the delegate list which is provided to delegates at the event. Your name and contact information may be used by the conference managers and other approved stakeholders such as the host body for promotion, networking, revenue raising and administration of this and future events of this type (including provision of a delegate list to conference sponsors and exhibitors) We intend to communicate with you via e-mail from time-to-time to promote and manage this and future events of this type. On registering for this conference you accept photographs taken by Risk Management Institution of Australasia Limited (RMIA) or its service providers of me/us may be used for promotional materials of RMIA, including and not limited to use in annual reports and magazines, and on the internet by RMIA and its service providers.

Should you not wish your details to be used for any of the above purposes, please email RMIA Corporate Office on [poc@rmia.org.au](mailto:poc@rmia.org.au)

#### **CONFERENCE PROGRAM DISCLAIMER**

RMIA and its contractors have endeavoured to ensure the program proceeds as described. Nevertheless, program changes might be necessary due to factors beyond the RMIA's control. RMIA does not accept any liability for program changes

#### **FOR FURTHER INFORMATION**

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SA/NT Chapter President  
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CONFERENCE REGISTRATION FORM

Given Name :		Surname:	
Preferred Name for Badge (if different to above)			
Position:			
Organisation:			
Address:			
Suburb	State	Postcode	
Telephone			
Fax			
Email (all information regarding the Conference will be sent to this address)			
Any Special Requirements? (for example; dietary, wheelchair access)			

The RMIA Events Administration uses commercial electronic messages (i.e. email updates, newsletters etc.) to keep delegates informed on both current and future events and travel.

- Yes, I would like to be kept informed of Conference, travel and accommodation specials or holiday / travel prize draws.

**Privacy:** In registering for this Conference, relevant details will be incorporated into a 'Delegate List'

- Please do not include my name and details on the delegate list.

**REGISTRATION FEES INC OF GST (please tick)**

	<i>Early Bird by 31/03/10</i>	<i>Full</i>
<input type="checkbox"/> RMIA Members	\$395.00	\$475.00
<input type="checkbox"/> Non RMIA Members	\$450.00	\$525.00

**SOCIAL FUNCTIONS (please tick)**

To assist with catering, please indicate your intentions. **Failure to do so will be noted as non-attendance**

Yes, I will attend the:

- Happy Hour (cost included in full registration fees)
- Additional Happy Hour tickets @ \$55.00 per person  
Number of additional tickets \_\_\_\_\_

**PAYMENT OPTIONS (please tick)**

- I enclose a cheque made payable to "Risk Management Institution of Australasia Ltd"
- Electronic Funds Transfer: NAB  
BSB: 083-004                      Account Number: 16-755-1162  
*To allow us to identify your EFT payment, please enter your surname and 10RC002 as the statement reference and send a remittance statement by fax, post or email to Risk Management Institution of Australasia Limited.*
- Please charge my Credit Card for the amount highlighted above  
 Mastercard       Visa       American Express       Diners Club

Your registration will be acknowledged in writing in accordance to your registration form.

**Please forward this form via fax, post or email, together with payment to:**

Risk Management Institution of Australasia Limited  
Level 8, 600 Bourke Street  
MELBOURNE Victoria 3000  
Australia  
Tel: +61 3 8341 1002 - Fax: +61 3 9347 5575  
Email: [poc@rmia.org.au](mailto:poc@rmia.org.au)

**TOTAL PAYMENT ENCLOSED:**

\$ \_\_\_\_\_